



Air Force IT and Netcentric Acquisition Guide

GUIDE

**Hardware
Software
Services
Solutions**

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OBJECTIVE

To assist Air Force personnel in acquiring IT and netcentric products, services, and solutions IAW current USAF mandatory use procedures, policies and guidance.

OVERVIEW

The Air Force uses service-wide Indefinite Quantity/Indefinite Delivery (ID/IQ) contracts and Blanket Purchase Agreements (BPAs) to buy most IT and netcentric products, services, and solutions. Using these established contracts and agreements saves Air Force units significant time, effort, and money. The terms of these buying vehicles and the use of their individual ordering guide help units ensure they are complying with DoD and USAF IT and netcentric Policies. This Air Force guide will help you determine which of the different ID/IQs and/or BPAs you should use to meet your organization's needs while ensuring compliance with

IDIQ contracts estimated to utilize federal IT budget by 2017

80%

2 STEPS TO THE RIGHT CONTRACT VEHICLE

1. Determine the Requirement (Products, Services or Solutions)
 2. Use this guide to identify the Appropriate Contract Vehicle (ESI, ITCC, NETCENTS.....)
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Determine the **REQUIREMENT**

- » determine if the requirement is for hardware, software, or services/solutions
- » determine if this is a one-time requirement or if there is a continuing need

HARDWARE

- define hardware specifications with regard to the functions to be performed and essential physical characteristics
- include your hardware requirements in your solutions requirements/acquisition if you are buying hardware as part of a larger solution

SOFTWARE

- define function and performance requirements
- determine if the software is a **Commercial Off-The-Shelf (COTS)** product or if an application development effort needs to take place

SERVICES/SOLUTIONS

- define performance objectives and measurable performance standards
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Choose the right **VEHICLE**

**Hardware
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Use your local or supporting contracting organization to place an order against one of the following contract vehicles.

HARDWARE

- **GENERAL PURPOSE OFFICE AUTOMATION and HIGH PERFORMANCE COMPUTING**

The Air Force Information Technology Commodity Council (ITCC) portfolio provides a wide range of desktops, laptops (lightweight & desktop replacement), Mobile Workstations, Mid-Tier Workstations, High Performance computing devices and displays from the four GSA Schedule based pre-competed Client Computing and Server (CCS) Blanket Purchase Agreements (BPA) at extremely discounted prices. All systems are **pre-configured** with the **latest version** of the Air Force Standard Desktop Configuration (SDC) and the approved BIOS settings applied prior delivery to reduce your total cost of ownership while providing fully compliant plug-and-play devices. Air Force Instruction 33-112, paragraph 14 provides guidance regarding mandatory use of ITCC portfolio products via <https://www.afway.af.mil>. The CCS BPAs are open to DoD and those contractors under contract to fulfill government requirements. Users soliciting quotes for ITCC type products as part of a larger acquisition should consider CCS as the source for ITCC portfolio products.

- **NETWORK and MULTI-FUNCTION DEVICES (MFD)**

The Air Force ITCC portfolio includes the Digital Printing and Imaging (DPI) suite of four Blanket Purchase Agreements. The DPI BPAs provide compliant network printers and Multi-functions to support majority of Air Force black and white and color printing requirements at significant reductions in your Total Cost of Ownership (TCO). All devices are compliant and contain the approved security settings upon delivery. Air Force Instruction 33-112, paragraph 14 provides guidance regarding mandatory use of DPI. DPI products are available for immediate purchase at <https://www.afway.af.mil>

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Choose the right **VEHICLE**

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HARDWARE (continued)

- **CELLULAR SERVICES AND DEVICES (CSD)**

For Cellular Services and/or Devices, use the AF/Army Cellular Services and Devices (CSD) initiative. This includes CONUS services and may include OCONUS roaming. OCONUS services are not included. Orders may be placed directly through the four major cellular airtime providers (AT&T Mobility, Sprint, T-Mobile and Verizon Wireless).

<https://www.my.af.mil/gcss-af/USAF/ep/globalTab.do?channelPageId=s6925EC1335690FB5E044080020E329A9>

- **ALL OTHER IT AND NETCENTRIC HARDWARE**

If your requirement could not be fulfilled by the above mandatory sources then you will purchase from NETCENTS-2 netcentric Products contract. For network equipment, servers, storage, peripherals, multimedia, software, biometric identity management hardware and software, and desktop COTS software not included on other enterprise licenses then the netcentric Products ID/IQ would be the acquisition vehicle to use. For more information see the netcentric Products Users Guide.

<http://www.netcents.af.mil/contracts/netcents-2/products/index.asp>

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Choose the right **VEHICLE**
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SOFTWARE

- **ENTERPRISE LICENSES**

If you are purchasing IT software, you must use the following enterprise vehicles, if applicable:

- DoD Enterprise Software Initiative (ESI):
<http://www.esi.mil/>
- GSA Smart BUY Initiative:
<http://www.esi.mil/> or www.gsa.gov/smartbuy

Note:

New Software Agreements and Renewals - To the maximum extent practicable, agencies shall refrain from entering into any new or renewal software licensing agreements without consulting an ESI Software Product Manager (SPM) or SmartBUY agreements.

<http://www.esi.mil/LandingZone.aspx?id=188&zid=3>

- **ALL OTHER IT AND NETCENTRIC SOFTWARE**

If you need IT and netcentric software that is not offered by the above initiatives, then the Netcentric Products ID/IQ would be the acquisition vehicle to use. For more information see the Netcentric Products Users Guide. <http://www.netcents.af.mil/contracts/netcents-2/products/index.asp>

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Choose the right **VEHICLE**

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SERVICES/SOLUTIONS

- **LONG HAUL COMMUNICATIONS**

FTS200I provides a consolidated telecommunications capability to support Federal agencies with voice and data services (including local, long-distance, and international services) that can endure if the public switched network is congested or otherwise incapacitated. In 2008 CIO mandated that the General Service Administration (GSA) Networkx contract be used to satisfy all requirements currently being met via the FTS200I.

<http://www.gsa.gov/portal/content/104870> (FTS200I Transition to Networkx)

- **NETWORK OPERATIONS and INFRASTRUCTURE**

If you are trying to acquire services and/or solutions covering existing legacy infrastructure, networks, systems and operations as well as emerging technologies then the Network Operations and Infrastructure ID/IQ is the acquisition vehicle. Some example capability that this ID/IQ can provide are: Network-Centric Information Technology, Networking, and Security, Voice, Video and Data Communications, system solutions and services to satisfy the Combat Support (CS), Command and Control (C2), and Intelligence Reconnaissance and Surveillance (ISR) Air Force, Department of Defense (DoD) and other Federal Agencies requirements worldwide. The proposed solutions shall be in compliance with existing DoD, USAF, and Intelligence Community (IC) standardization and interoperability policies. Technology refreshment and system evolution within this contract will track proven, accepted, and available leading edge technology within industry. For more information see the Network Operations and Infrastructure Solutions User's Guide.

<http://www.netcents.af.mil/contracts/netcents-2/netops/index.asp>

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Choose the right **VEHICLE**
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SERVICES/SOLUTIONS (continued)

- **APPLICATION SERVICES**

If you are looking to acquire services and/or solutions related to legacy application sustainment, legacy application migration or integration into a standard infrastructure or Service-Oriented Architecture (i.e., GCSS, DECC), or any new software development to enhance areas of presentation, security, web services, or application performance, this is the ID/IQ contract for you. Any test environments, help desk support, or training that is required to support these efforts are included in the scope of this contract. Data and information management and services also fall within the scope of this contract. For more information see the Application Services User's Guide.

<http://www.netcents.af.mil/contracts/netcents-2/appsrvs/index.asp>

- **ENTERPRISE INTEGRATION and SERVICE MANAGEMENT (EISM)**

If you are trying to acquire *Enterprise Level Advisory and Assistance Services* (A&AS), including engineering, integration, and services management for US Air Force customers only then the EISM ID/IQ is the acquisition vehicle. This is not program level A&AS support. For more information see the EISM User's Guide.

<http://www.netcents.af.mil/contracts/netcents-2/eism/index.asp>

Additional INFORMATION

Mandatory Use POC Information

Mandatory Use Policy

Use of the contracting vehicles referenced are mandated by the following policies:

- **ITCC-** Mandatory Use Policy
<https://afpims.dma.mil/shared/media/document/AFD-111006-111.pdf>
- **ESI-** Mandatory Use Policy
<http://www.esi.mil/>
- **NETCENTS-2-** Mandatory Use Policy
<http://www.netcents.af.mil/shared/media/document/AFD-111007-083.pdf>
- **AFMAN 33-153 and AFMAN 63-113**

POC Information

If you still have questions, please contact the Customer Support team at commercial 334.416.5070, DSN 596-5070, or e-mail netcents@gunter.af.mil.

For more detailed information, please go to the following web site for these Strategic Sourcing Initiatives: <https://www.fbo.gov/>
